



GENERAL SERVICES DEPARTMENT AMERICANS WITH DISABILITIES ACT (ADA) TRANSITION PLAN - POLICY

WASHINGTON RELAY SERVICES

Washington Relay is a telecommunications relay service, providing full telephone accessibility to people who are deaf, hard of hearing or speech disabled. Specially trained Communication Assistants (CAs) complete all calls and stay on-line to relay messages electronically over a text telephone (TT), so called TTY for "Teletype", or verbally to hearing parties.

Washington Relay is available 24 hours a day, 365 days a year, with no restrictions on the length or number of calls placed. This valuable communications tool gives all individuals who are deaf, hard of hearing or speech disabled the opportunity to make personal and business calls just like any other telephone user.

Washington Relay Numbers

- 1-800-833-6388 (TTY)
- 1-800-833-6384 (VOICE)
- 1-800-833-6386 (VCO)
- 1-800-833-6385 (TELEBRILLE)
- 1-877-833-6399 (SPANISH TTY)
- 1-877-833-6398 (SPANISH VOICE)
- 1-900-646-3323 (900 SERVICES)
- 1-877-833-6341 (SPEECH TO SPEECH)
- 1-800-855-4000 (SPRINT OSD)

Washington Relay Customer Service

- 1-800-676-3777 (TTY/VOICE)